



Welcome to Rubí, your city

Welcome guide for new citizens



Ajuntament
de Rubí



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de Rubí

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Ana María Martínez Martínez
Mayor of Rubí

Welcome to Rubí, your new home!

Rubí is a welcoming city. There are more than 80,000 of us living here, and most of us found our way here from elsewhere. This makes us a city where there's room for everyone and where everyone is welcome.

Since you've decided to become a part of our diverse community, you should know that this guide offers information on the basic steps you can take to access your rights and fulfil your obligations as neighbours.

This document will also help you get to know Rubí a little better, to find out about everything it has to offer and everything you can do here. Plus, you'll find ways of participating and making your voice heard, because our city's strength comes from all of its inhabitants. This guide is available in Catalan, Spanish, English and French.

We hope you'll find it useful.

All of us help make Rubí!

HOLA!
HI!
BONJOUR
WELCOME!

HOLA!

WELCOME!

BONJOUR

HI!



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Introduction to the municipality

Rubí is a Catalan municipality with a history stretching back more than a thousand years. With over 80,000 inhabitants, it's the fourth-largest city in the Vallès Occidental region. Rubí lies 23 kilometres away from Barcelona, with Terrassa and Sant Quirze del Vallès to the north, Ullastrell to the west, Sant Cugat to the east and Castellbisbal to the south.

Rubí is a strategic communications hub and one of the most important centres of economic activity in Catalonia. In fact, it has more industry than any other city in Catalonia except Barcelona.

According to historians, the name of our city comes from the Latin Rivo Rubeo, found in Roman remains. This translates to 'red river', and refers to the reddish clay carried by the waters of the Riera de Rubí.

Today, Rubí is made up of 25 neighbourhoods. 13.65% of its inhabitants have come here from other parts of the world, especially Morocco, and we also have a significant number of neighbours of Latin American origin. Although these may be our two largest immigrant communities, there are many more: our city has become a great example of diversity and social wealth that is a part of our heritage and a great source of pride.

Thank you for choosing Rubí as a place to live and let your life unfold.

01

Administrative procedures

Citizen Service Office (OAC)

The OAC's job is to help give citizens the information they need and to help them with any administrative processes, petitions and suggestions in their interactions with the Administration.



In-person service:

- **By appointment:** there are several ways you can make an appointment:

Online: here <https://citaprevia.ubintia.com/rubi/>

By phone: call 93 588 70 00 (then press 1 to select your option).

In person: at the OAC or the reception at City Hall.

- **Without appointment:** you will need to take a ticket and wait your turn. In this case, service hours are Monday to Friday, 8:30 AM to 1:00 PM (there are a limited number of visits available).

Where should you go?

Citizen Service Office (OAC)

Carrer de Narcís Menard, 13-17

Tel. 93 588 70 00

oac@ajrubi.cat

Monday to Thursday, 8:30 AM to 2:00 PM and 4:00 PM to 6:30 PM. On Fridays and the eve of public holidays, 8:30 AM to 2:00 PM.

Check www.rubi.cat for public holidays, the eve of public holidays and special dates.



02

Registering as a resident

The population register

The population register (padró) is a list of everyone who lives in the municipality. You can register for free, and this will allow you to certify that you live in Rubí. You will need to register and certify your status as a resident to access the different public services (schools, healthcare services, etc.).

Registering as a resident is everyone's right and obligation, no matter their citizenship or legal and administrative status (in other words, whether or not they have a residency permit).

Non-EU foreign nationals without a permanent residency permit must renew their registration as a resident every two years. If they fail to do so, their registration will expire and they will be automatically removed from the register.

Where should you go?

Citizen Service Office (OAC)

Carrer de Narcís Menard, 13-17

Tel. 93 588 70 00

oac@ajrubi.cat

Monday to Thursday, 8:30 AM to 2:00 PM and 4:00 PM to 6:30 PM. On Fridays and the eve of public holidays, 8:30 AM to 2:00 PM.

Check www.rubi.cat for public holidays, the eve of public holidays and special dates.



03

Consumer and customer rights

Municipal Consumer Information Office (OMIC)

The OMIC is a municipal service that provides direct, free assistance to help consumers and customers defend their rights regarding consumer matters.

How can you present questions and complaints?

There are several ways you can present questions and complaints:

By email: omic@ajrubi.cat.



In person at the OMIC offices, preferably by appointment. You can make an appointment at here <https://citaprevia.ubintia.com/rubi/>. If you do not have an appointment, we will assist you Monday to Thursday, 10:00 AM to 1:00 PM. In this case, the number of daily visits is limited and you will have to wait your turn.



You will need to complete this form <https://www.rubi.cat/fitxers/documents-ok/area-de-serveis-centrals-hisenda-i-regim-interior/oficina-municipal-dinformacio-de-consum/sollicitud-de-reclamacio-omic.pdf> and attach the necessary documents (invoices, delivery notes, receipts, guarantees, contracts, etc.).

For more information, www.rubi.cat

Where should you go?

Municipal Consumer Information Office (OMIC)

Carrer de Narcís Menard, 13-17

Tel. 93 588 70 32

omic@ajrubi.cat

Monday to Thursday, 9:00 AM to 2:00 PM. On Wednesdays, 4:00 PM to 6:30 PM.

Check www.rubi.cat for public holidays, the eve of public holidays and special dates.

04

Information and training for newcomers

Welcome service for individuals who have recently arrived in Rubí (SIA)

This is a free service that provides attention, guidance and advice to individuals who have recently arrived in the city to facilitate their integration into our community.

What does it offer?

A set of initiatives and resources that meet initial training and information needs.

Who is it for?

Foreigners who have arrived within the last two years, are over 16 years old and are registered as residents of Rubí.

Where should you go?

To the city's welcome sessions (one per month), held in the Rubí Forma building on Rambleta de Joan Miró, s/n. Admission is free until capacity is reached.

For more information, check the calendar at www.rubi.cat.

Welcome service for individuals who have recently arrived in Rubí (SIA)

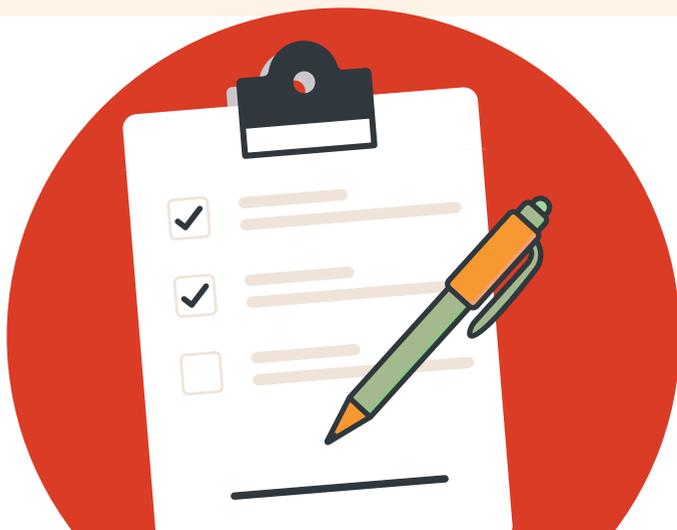
If you need personalized attention, make an appointment:

Carrer del General Prim, 33-35, 2nd floor

Tel. 93 588 70 00 (ext. 3303 and 3307)

Tel. 93 588 70 77

Monday to Friday, 9:00 AM to 2:00 PM.



05

Legal immigration advice

Legal advisory service on immigration matters in Rubí (SAJ)

This is a free service that provides legal advice on matters regarding immigration with the goal of regularizing the administrative status of the city's immigrant population.

What does it offer?

Advice and assistance on the different means of regularizing your administrative status according to both national and regional law.

Who is it for?

Foreign individuals registered as residents of Rubí.

Where should you go?

To the group information sessions on immigration (two sessions per month) held in the Rubí Forma building on Rambleta de Joan Miró, s/n. Admission is free until capacity is reached.

For more information, check the calendar at www.rubi.cat.

Legal advisory service on immigration matters in Rubí (SAJ)

If you need personalized attention, make an appointment:

Carrer del General Prim, 33-35, 2nd floor

Tel. 93 588 70 00 (ext. 3303 and 3307)

Tel. 93 588 70 77

Monday to Friday, 9:00 AM to 2:00 PM.



**Who is it for?**

Non-EU foreigners who are registered as residents in Rubí and who need to renew or modify their temporary residency permit because they do not currently meet one of the requirements for renewal.

FAMILY REUNIFICATION**INF01: HOUSING ADEQUACY REPORT FOR FAMILY REUNIFICATION****What is it?**

A report certifying that an individual has adequate housing that meets habitability conditions.

What is it for?

The housing adequacy report is necessary for requesting family reunification.

Who is it for?

Non-EU foreigners aged 18 or above who have a residency permit that had been renewed or is in the process of being renewed.

INF04: HOUSING ADEQUACY REPORT FOR RENEWING RESIDENCY FOR FAMILY REUNIFICATION**What is it?**

A report certifying that an individual has adequate housing that meets habitability conditions.

What is it for?

To renew residency permits for family reunification when an individual has changed their address from the original place of reunification.

Who is it for?

Non-EU foreigners aged 18 or above who have a residency permit that has been renewed and who have changed their place of residence from the one documented at the time of reunification.

Where should you go to request immigration papers?

Citizen Service Office (OAC)

All reports should be requested by submitting an official request (instància) either through the OAC or the website of the City Council. Attach the corresponding petition and any necessary documents.

For more information on the documents required for each procedure, check www.rubi.cat.



07

Sindicatura de Greuges (Ombudsman)

Office of the Sindicatura de Greuges

The Sindicatura de Greuges (Ombudsman) is a municipal single-person body whose job is to defend citizens' basic rights and public freedoms before the Rubí City Council. To this end, the Ombudsman oversees the actions of the Council and the public entities it is responsible for.



Would you like to file a complaint with Rubí's Ombudsman?

Fill out this form:

http://docs.rubi.cat:86/mmg_202211212136_2419696.pdf.

Where should you go to file a complaint?

Citizen Service Office (OAC)

You can file a complaint with the Ombudsman regarding the actions of the Rubí City Council and the public entities it is responsible for. Any individuals or organizations that address the Ombudsman should first have filed a complaint with the City Council in the form of an official request (instància), notice, objection or suggestion.

For more information:

Oficina de la Sindicatura de Greuges

Carrer d'Aribau, 5, 1st floor (Mestre Martí Tauler Library)

93 699 36 01

sindicatura@ajrubi.cat

Check opening hours at www.rubi.cat.



08

Equal treatment and non-discrimination

Office for Equal Treatment and Non-Discrimination of the Government of Catalonia

The Office of Equal Treatment and Non-Discrimination acts in cases of discrimination due to age, origin, sex or gender, LGBTI-phobia, language or cultural identity, religious beliefs, social or economic condition, administrative status, aporophobia, physical disability, sensory disability or other types of disability, health conditions, serological status or origin. It also addresses all forms of specific racism, such as discrimination against Romani individuals or antisemitism.

Where should you go to present a complaint with the Office of Equal Treatment and Non-Discrimination?

• In person:

Citizen Service Office of the Administrative District

Carrer del Foc, 57, building A. 08038 Barcelona
93 114 77 00
<https://igualtat.gencat.cat>



• Online:

Discrimination complaint form: <https://bit.ly/3xXLVgo>

For more information:

Welcome service for individuals who have recently arrived in Rubí (SIA)

If you need personalized attention, make an appointment:

Carrer del General Prim, 33-35, 2nd floor

Tel. 93 588 70 00 (ext. 3303 and 3307)

Tel. 93 588 70 77

Monday to Friday, 9:00 AM to 2:00 PM



09

Health

Individual Health Card (TSI)

This document gives you access to public health centres and services, and must be presented at pharmacies to receive medications financed by the Catalan Health Service.

This card is free, personal and non-transferable, and each member of a family must have their own.

Requirement: the person must be registered as a resident of a municipality in Catalonia.

What documentation is required when applying for a TSI?

You must bring your personal identification (DNI, passport or NIE and, in the case of minors, family book [llibre de família]).

Where should you go to apply?

To the Primary Care Centre (CAP) assigned to your place of residence.

CAP (Primary Care Centre)

The CAP is a public service for all citizens of Catalonia. The professionals dedicated to primary care can address most health problems. They also handle emergencies and assign reference professionals.

Primary Care Centres in Rubí

CAP Mútua Rubí

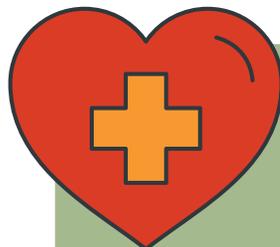
Carrer de Prat de la Riba, 20-22
Tel. 93 586 67 00

CAP Anton de Borja

Carrer d'Edison, s/n
(at the corner of Carrer de Marconi)
Tel. 93 588 45 55

CAP Sant Genís

Carrer de Miquel Mumany, 11-19
Tel. 93 699 17 29



Local Public Hospitals

Hospital Universitari de Terrassa
Carretera de Torrebonica, s/n (Terrassa)
Tel. 93 731 00 07

Hospital Mútua de Terrassa
Plaça del Doctor Robert, 5 (Terrassa)
Tel. 93 736 50 50

On-duty pharmacies

You can check which pharmacies are on 24-hour duty in Rubí at:

- Any pharmacy
- www.rubi.cat
- Primary care centres
- Municipal Police Station

For more information:

CatSalut Respon, telephone number 061

(24 hours a day, 365 days a year)

061catsalutrespon@gencat.cat

App: 061 CatSalut Respon

Whenever anyone is seriously hurt or ill, immediately call 112.

App: La Meva Salut

Public Health Service of the Rubí City Council

Carrer del General Prim, 33-35, 2nd floor

Tel. 93 588 70 00

salut.publica@ajrubi.cat



10

Education

Municipal Education Service

This service manages our municipal educational policy and works to ensure that the educational services offered meet the needs of our inhabitants. It is in charge of municipal schools and any educational matters the City Council is responsible for.

Education is a right. It is compulsory and free of charge for all children aged 6 to 16.

It is divided into two stages: primary education and obligatory secondary education (ESO).

- 6-12 years old: primary school.
- 12-16 years old: secondary school.

There are also educational options for children aged 0 to 3 and for those 16 or older.

NON-COMPULSORY STAGE

Early childhood education

Children aged 0 to 3.

Nursery schools are social and educational centres for children from 4 months to 3 years old. This period is recognized as a stage within the education system, but it is not compulsory. Rubí has both public and private nursery schools.

Public nursery schools

La Bruna

Carrer de Calderón de la Barca, 4
Tel. 93 588 77 06
eb.labruna@ajrubi.cat

La Lluna

Carrer de Barcelona, 65-67
Tel. 93 588 95 26
eb.lluna@ajrubi.cat

Sol Solet

Carrer de Joaquim Blume, 30
Tel. 93 588 64 88
eb.solsolet@ajrubi.cat

Private nursery schools

Check www.rubi.cat



Second-stage early childhood education

Children aged 3 to 6

Second-stage early childhood education is considered necessary, but it is not compulsory.

COMPULSORY EDUCATION

Primary school

Children aged 6 to 12

This is the first stage of compulsory education. Rubí has both public and charter primary schools.

Public schools

25 de Setembre

Passatge de Marconi, 12-14
Tel. 93 551 75 82
escola25desetembre@xtec.cat
www.escola25desetembre.cat

Ca n'Alzamora

Carrer d'Antoni Sedó, 91-101
Tel. 93 586 29 02
a8061154@xtec.cat
<http://agora.xtec.cat/escolacanalzamora>

Escola del Bosc

Carrer d'Antoni de Borja, s/n
Tel. 93 588 16 88
a8067193@xtec.cat
<https://agora.xtec.cat/escoladelboscrubi>

Joan Maragall

Carretera de Rubí a Ullastrell, 133
Tel. 93 699 38 58
a8023852@xtec.cat
<http://agora.xtec.cat/ceipmaragallrubi>

Montessori

Carrer de Narcís Monturiol, 53-55
Tel. 93 699 72 00
a8038171@xtec.cat
www.escolamontessori.cat

Mossèn Cinto Verdaguer

Carrer de Numància, s/n
Tel. 93 567 16 02 / 623 185 782
a8034060@xtec.cat
<http://agora.xtec.cat/escolamossencinto>

Schola

Carrer de Sant Pere, 12
Tel. 93 699 08 31
a8042895@xtec.cat
www.schola.cat

Teresa Altet

Carrer de Mallorca, 90-118
Tel. 93 699 80 01
a8076595@xtec.cat
www.ieteresaaltet.cat



Torre de la Liebre
Avinguda de Massana, 16
Tel. 93 699 27 66
a8041601@xtec.cat
www.torredelallebre.cat

Pau Casals
Carrer de Sant Pere, 40, A
Tel. 93 699 29 69
escolapaucasalsrubi@xtec.cat
http://agora.xtec.cat/
escolapaucasalsrubi

Ramon Llull
Avinguda de les Flors, 39-43
Tel. 93 554 20 30
Tel. 93 699 00 59
a8034382@xtec.cat
http://agora.xtec.cat/ceip-rlullrubi

Rivo Rubeo
Carrer de Gràcia, 32
Tel. 93 551 75 86
www.rivorubeo.cat

**Charter schools
(Escoles concertades)**

Balmes
Carrer de Xile, 5
Tel. 93 699 78 03
a8023797@xtec.cat
escola@escolabalmes.com
www.cbalmes.com

Maristes Rubí
Carrer de Magallanes, 65
Tel. 93 699 12 91
rubi.maristes.cat

Ribas
Carrer de Lluís Ribas, 2-4
Tel. 93 586 01 84
a8023751@xtec.cat
secretaria@escolaribas.org
www.agora.xtec.cat/colribas

Mare de Déu de Montserrat
Carrer de Cervantes, 77
Tel. 93 588 80 71
escolamontserrat@
escolamontserrat.cat
www.escolamontserrat.net

Regina Carmeli
Carrer de Sant Sebastià, 34
Tel. 93 699 03 53
info@reginacarmeli.com
www.reginacarmeli.com

Liceu Politècnic
- Escola Balmes
Camí de Ca n'Oriol, s/n
Tel.: 93 699 78 03
escola@escolabalmes.com
www.cbalmes.com

Compulsory secondary education (ESO)

Young people aged 12 to 16

Compulsory education for young people who have completed primary school.



Public schools**Duc de Montblanc**

Avinguda de Can Fatjó, 134 - 138

Tel. 93 699 79 61

iesducdemontblanc@xtec.catwww.ducdemontblanc.cat**L'Estatut**

Carrer de Flammarion, 1

Tel. 93 588 08 58

a8043668@xtec.catwww.insestatut.cat**Teresa Altet**

Carrer de Mallorca, 90-118

Tel. 93 699 80 01

a8076595@xtec.catwww.ieteresaaltet.cat**La Serreta**

Carrer de Lepant, 1

Tel. 93 699 63 63

a8053182@xtec.catwww.institutlaserreta.com**J.V. Foix**

Can Sampere, s/n

Tel. 93 588 00 89

a8036330@xtec.cat<http://agora.xtec.cat/insjvfoix>**Torrent dels Alous**

Passatge de Marconi, 13-15

Tel. 93 839 37 14

[https://agora.xtec.cat/](https://agora.xtec.cat/ins25desetembre)[ins25desetembre](https://agora.xtec.cat/ins25desetembre)**Charter schools
(Escoles concertades)****Balmes**

Plana de Can Bertran, 38

Tel. 93 699 78 03

a8023797@xtec.catescola@escolabalmes.comwww.cbalmes.com**Maristes Rubí**

Carrer de Magallanes, 65

Tel. 93 699 12 91

rubi.maristes.cat**Ribas**

Carrer de Lluís Ribas, 2-4

Tel. 93 586 01 84

secretaria@escolaribas.orgwww.agora.xtec.cat/colribas**Mare de Déu de Montserrat**

(Foundation of Schools of the

Diocese of Terrassa)

Carrer de Cervantes, 77

Tel. 93 588 80 71

[escolamontserrat@](mailto:escolamontserrat@escolamontserrat.cat)escolamontserrat.catwww.escolamontserrat.net**Regina Carmeli**

Carrer de Sant Sebastià, 34

Tel. 93 699 03 53

info@reginacarmeli.comwww.reginacarmeli.com**Special education**

Everyone is welcome in Rubí's early childhood and primary schools. All have teaching staff specializing in special education.

Nevertheless, our city also has a special education centre specifically for students whose needs cannot be adequately met at other schools.

Educational levels offered by the school:

- Early childhood and primary education (shared school project).
- Adapted compulsory secondary education (ESO).
- Post-compulsory education.
- Transition to adult life.
- Supplementary activities.

CEE Ca n’Oriol

Carrer de Granada, 31

Tel. 93 697 83 90

cee-canoriol@xtec.cat

agora.xtec.cat/cee-canoriol

Where should you go to register a student at a school?

To request a spot for children aged 0 to 3, visit the nursery school where you would like the child to go.

To request a spot for children aged 3 to 16, visit Rubí’s Municipal School Enrolment Office.

Municipal School Enrolment Office (OME)

Carrer de Doctor Robert, 20

93 588 70 00 (ext. 6369)

ome@ajrubi.cat

Make an appointment by calling 93 588 70 00 (ext. 6369) or by writing to ome@ajrubi.cat.

The OME will offer personalized attention related to:

- Registering students aged 3 to 16 once the school year has started.
- Learning about educational offers available in our municipality.
- Learning about the city’s schools.
- Guiding you throughout the pre-registration and enrolment process.
- Explaining the criteria used for ranking applicants.
- Any other questions regarding your child’s schooling.

EDUCATION FOR YOUNG PEOPLE OLDER THAN 16

Individual, personalized attention is offered based on your circumstances.

Graduate in Secondary Education (GES)

This is the title students are given once they have completed compulsory secondary education (ESO). It allows them to access baccalaureate studies, intermediate vocational training, education in sports, education in arts and design, or the workforce.

Certificate of Secondary Schooling

If the student does not complete ESO, they are given this title. It allows them to access vocational training and employment integration programs (PFI), language courses, and elementary and professional studies in music and dance.

To move on to post-compulsory secondary education you must first attend school for adults, occupational training, training and insertion programs or a preparatory course for accessing intermediate studies.

Where should you go to apply at an educational centre?

To request a spot for young people older than 16, visit the school where you would like to apply.

ARTISTIC EDUCATION

Pere Burés Municipal School of Music

Carrer de Joaquim Blume, 28
(L'Escardívol Cultural Complex)
Tel. 93 588 70 00 (ext. 6391)
escola.musica@ajrubi.cat

edRa Municipal School of Art and Design

Carrer de Joaquim Blume, 28
(L'Escardívol Cultural Complex)
93 588 77 02
www.artedra.net
info@artedra.net

ONGOING EDUCATION FOR ADULTS

Education for adults gives people over the age of 16 an opportunity to access different levels of studies, and it contributes to the ongoing, generalized training of this part of the community. In general, it is accessible to individuals who are 18 years old or who will turn 18 during the calendar year when the course starts.

School for adults

Carrer de Terrassa, 59-61
Tel. 93 588 77 04
secretaria@cfapaucasals.net

What does it offer?

- Catalan language and Spanish language for foreigners (A1, A2 and B1).
- English language: levels 1, 2 and 3 (A1 and A2).
- Instrumental training: level 1 (literacy), 2, 3 and 4.
- Graduate Degree in Secondary Education (GES) for adults: levels 1 and 2.
- Computer use: beginners' COMPETIC, levels 1, 2 and 3. Collaborating centre for ACTIC (Certification of Skills in Information and Communication Technologies) examinations.
- Preparation course for entrance exams to higher-level training programs.
- Preparation course for university entrance exams for individuals older than 25 and individuals older than 45.

Local Catalan Service (Centre de Normalització Lingüística de Rubí)

La Cruïlla building - El Pinar Civic Centre
Urbanització del Pinar, s/n
Public transport: bus lines 1 and 2
Tel. 637 389 764
rubi@cpnl.cat
www.cpnl.cat

What does it offer?

- Catalan courses for those who want or need to learn the language. Certifications are official and equivalent to those issued by the Government of Catalonia's Secretary of Language Policy (SPL) and the Common European Framework of Reference for Languages (CEFR). Levels A1, A2, B1, B2, C1 and C2. For more detailed information on the courses: here <https://www.cpnl.cat/cursos-de-catala>.
- Occasional sessions on specific aspects of the language.
- Informative sessions on online language resources.
- Course format: in-person (mostly for beginners' courses for practicing speaking in a classroom setting) and online (for courses where texts are particularly important).



Official Language School of Rubí

Avinguda de Can Fatjó, s/n (Institut Duc de Montblanc)
Tel. 93 554 27 99
eoirubi@xtec.cat
www.xtec.cat/eoirubi

What does it offer?

- English: basic (A1, A2), intermediate (B1, B2) and advanced (C1).
- French: basic (A1, A2) and intermediate (B1, B2).

For more information:

Educational centres

Municipal School Enrolment Office - OME (Rubí City Council)

Carrer del Doctor Robert, 20
93 588 70 00 (ext. 6369)
ome@ajrubi.cat

Educational Service of the Rubí City Council

Carrer del General Prim, 33-35, 2nd floor
Tel. 93 588 70 00
educacio@ajrubi.cat

Website of the Ministry of Education of the Government of Catalonia

www.gencat.cat/ensenyament



Foreign degrees and studies

Recognition and validation of foreign degrees and studies

Homologating degrees and studies from abroad with the equivalent Spanish degrees means making these academic certifications officially valid in Spain. Homologation involves recognizing the equivalent academic level, which allows the individual to continue their studies here or provides official validity for professional purposes.

If you wish to continue your studies here, you can request the validation of your studies from abroad.

For this process you must reside in Catalonia; nevertheless, a residency permit is not necessary.

If you would like to homologate or validate non-university studies, you can contact:



Educational Services of the Vallès Occidental Region

Carrer del Marquès de Comillas, 67-69. Sabadell

Tel. 93 748 44 55

st_valles.educacio@gencat.cat

<https://triaeducativa.gencat.cat/ca/homologacio/inici/>

If you would like to homologate or validate university studies, you should contact the service the Government of Catalonia provides in Barcelona:



University Recognition Guidance Service (SARU)

Carrer de Trajà, 14 (interior). Barcelona

Access through Font Florida Park

Tel. 93 655 97 04

saru.igualtat@gencat.cat

<https://igualtat.gencat.cat/ca/ambits-dactuacio/antiracisme-migracions-i-refugi/serveis/servei-dacompanyament-al-reconeixement-universitari/>

12

Social services

Wellbeing and social inclusion

Social services provide in-person attention and offer a series of organized, coordinated professional activities aimed at improving social wellbeing and promoting inclusion.

What are they for?

- Detecting and preventing situations of risk and exclusion and promoting individuals' social advancement.
- Receiving and analysing requests regarding the social needs of the area in question.
- Information, guidance and counselling.
- Providing support for individuals, families or groups.
- Processing and monitoring any programs and benefits requiring their intervention.
- Processing proposals for referral to specialized social services.

Who are they for?

The community in general, especially individuals facing social and educational difficulties.

Where should you go?

Welcome service for individuals who have recently arrived in Rubí (SIA)

Carrer del General Prim, 33-35, 2nd floor

Tel. 93 588 70 00 (ext. 3303 and 3307)

Tel. 93 588 70 77

serveis_socials@ajrubi.cat

Monday to Friday, 9:00 AM to 2:00 PM. On Mondays, 4:00 PM to 7:00 PM.



13

Training, information, guidance and job placement

Rubí Forma: comprehensive centre

Rubí Forma works to improve individuals' employability and facilitate their job placement. It manages a series of guidance, employment and training initiatives.

We also develop public employment and training programs subsidized by the Employment Service of Catalonia with the goal of improving employment opportunities for individuals who are currently unemployed or who face special difficulties entering the workforce.

What is it for?

To improve access to employment opportunities in the job market and adapt training and requalification for employment.

Information and guidance

The Information and Guidance Office provides advice and support for those looking for a job and/or training for employment.

Initial reception service

A personalized attention space that provides information on resources for occupation and building individualized itineraries.

Skill-based guidance and tutorial support

A personalized guidance space for improving employability by developing professional skills.

Hours: appointment required.

Job search workshop

A space that provides tools and personalized guidance in the active search for employment.

Information and guidance point for the certification of professional skills

An information and guidance service on procedures for certifying professional skills.

Hours: appointment required.

Training

Programs adapted to meet the needs generated by change and innovation. Check training offers.

Where should you go?

Rubí Forma building

Rambla de Joan Miró, s/n
Tel. 93 581 39 00
informacio@rubiforma.cat
www.rubiforma.cat



Job board

Serves as an intermediary between registered users and businesses in and around Rubí with job offers. Users can access this service online: www.rubiocupacio.cat/borsadetreball.

Where should you go?

Job Technical Office

Provides personalized guidance for the job placement of individuals with mental health disorders.

SOC (Employment Service of Catalonia)

Carretera de Terrassa, 42-44
Tel. 900 80 00 46 (dial Rubí's postal code: 08191)
otg_rubi.soc@gencat.cat

This is the body of the Government of Catalonia responsible for job intermediation. This public service is free of charge and places those looking for employment in contact with those looking for employees.

What does it offer?

- Professional guidance and training.
- Job intermediation.
- Employment promotion.
- Support to companies, entrepreneurship and self-employment.
- Labour mobility.

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Housing

Local Housing Office

This service helps you with procedures related to public and social housing.

What is it for?

- Applying for rent assistance.
- As a mediation centre for social rentals.
- Applying for social housing.
- Requesting property tax (IBI) discounts.
- Requesting the renewal or duplicates of habitability certificates.
- Requesting advice on rental or mortgage payment issues.

Where should you go?

Local Housing Office (PROURSA)

Carrer del General Prim, 33-35, 4th floor

Tel. 93 588 66 94 / 93 588 66 93

proursa@proursa.cat

Mondays 9:00 AM to 2:00 PM and 4:00 PM to 6:30 PM

Monday to Friday, 9:00 AM to 2:00 PM.

*During the summer (from June to September) the office does not open in the afternoon.



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Mediation

Citizen Mediation Service

This is a free, open space for assisting the public, a space for dialogue where you can receive guidance, orientation and find peaceful, voluntary, impartial and confidential solutions for everyday conflicts.

What is it for?

The Mediation Service deals with:

- Conflicts between neighbours due to things like noise, leaks, hygiene, odours, inconveniences caused by pets, uncivil behaviour, disagreements or misunderstandings.
- Family conflicts: intergenerational relationships, couples, dependent individuals, difficulties with relationships and communication, etc.
- Communication or relational conflicts between individuals.
- Conflicts over the use of public space and the neighbourhood.
- Conflicts among the members of an organization or association, conflicts between associations, etc.
- Conflicts related to economic activities: noise, odours, licenses, matters related to consumption, contractual matters (rental, sale, etc.).

Where should you go?

Citizen Mediation Service of the Rubí City Council

Carrer de Maria Aurèlia Capmany, 32-34, ground floor

Tel. 93 588 70 00 (ext. 6591)

mediacio_ciutadana@ajrubi.cat

Check hours at: www.rubi.cat



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Feminism and LGBTI+

Equality Service

This service is responsible for ensuring the inclusion of gender equality in all of the City Council's regulations and activities. It also provides guidance, information and attention for women regarding their rights and other matters.

Women's Information and Support Service (SIAD)

This municipal service is responsible for issues related to equal opportunities and gender-based discrimination. It is free of charge and confidential.

What does it offer?

- Information on resources available in Rubí.
- Outreach, promotion and awareness campaigns.
- Coordination and support for the city's associative network and sociocultural support in different neighbourhoods.
- Reception and attention to personal demands and concerns.
- Legal advice on civil law, marital law and criminal law.
- Psychological guidance in cases of gender-based violence.
- Document consultation through the CIRD (Information and Resources Centre for Women).

Where should you go?

SIAD

Tel. 93 581 39 00
siadrubi@ajrubi.cat

SAI LGBTI+ (Comprehensive Care Service for Affective Diversity, Sexual and Gender)

The SAI is a public, free, and confidential service. It provides information, advice, initial attention and guidance in the exercise of rights for individuals who are part of the LGBTI+ community and for everyone seeking assistance on issues regarding sexual diversity, sexual orientation, gender identity or gender expression.

What does it offer?

- Information and guidance on resources; issues related to sexual-affective diversity, gender diversity and LGBTI+ policies.

- Guidance and support with legal procedures, psychological and legal assistance.
- Awareness and prevention actions on sexual-affective diversity, gender diversity and LGBTI-phobia.
- Assistance in cases of discrimination.

Where should you go?

SAI LGBTI+

Tel. 674 609 122

lgbtisai@ajrubi.cat



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Youth

Rubí Jove: Information and services for young people

Develops and executes municipal policies aimed at the emancipation and empowerment of young people, providing spaces for their participation in the decision-making process, as well as opportunities to make their view of the world relevant.

Torre Bassas Youth Space

What does it offer?

Youth Information Service.

- Social and professional advice.
- LGBTI youth point.
- Advice on applying for scholarships.
- Training advice and orientation.
- Sexual health consultation.
- Emotional support space.

Youth recreation workshops and activities.

School guidance.

Training courses on learning through recreation.

Spaces available for use.

Activities for promoting participation and associations.

Who is it for?

Young people aged 12 to 29.

Free access.

Requirements: prior registration for training activities and workshops.

RUBÍ JOVE AT SECONDARY SCHOOLS

What does it offer?

- Youth information space during recess.
- Activity promotion during recess.
- Activities and workshop to prevent unsafe behaviours.
- Socio-educational care for students in areas that are outside the scope of secondary schools.

Who is it for?

Secondary-school students.

RUBÍ JOVE IN THE NEIGHBOURHOOD

What does it offer?

- Socio-educational guidance for young people.
- Information and advice on municipal activities.
- Programming of cultural and recreational activities.
- Promotion of creativity and guidance in youth initiatives.
- Promotion of youth sports including football, basketball, volleyball and skateboarding.

Who is it for?

Young people from all of Rubí's neighbourhoods.

Tuesdays: Ca n'Oriol, Zona Nord and Biblioteca.

Wednesdays: El Pinar, Can Fatjó

Thursdays: Les Torres, El Pinar and Plana de Can Bertran.

Fridays: Les Torres and Centre.

PROGRAM FOR PROMOTING YOUTH PARTICIPATION, CREATIVITY AND RECREATION

What does it offer?

- Guidance for the operation of youth organizations.
- Grants for activities by youth organizations.
- Spaces available for use.
- Equipment on loan.
- Guidance for cultural initiatives (performing arts, street art, and others).

Who is it for?

Youth associations and collectives.

Where should you go?

Torre Bassas Youth Space

Carrer de Sabadell, 18

rubijove@ajrubi.cat

www.rubijove.cat

Twitter: @rubi_jove

Instagram: @rubijove

Tel. 93 699 16 63 – 722 642 622 – 671 648 139

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Sports

Sports Service

Our goal is to ensure that the maximum number of Rubí's inhabitants have the resources and spaces they need to regularly engage in sports or recreational exercise. To this end, the City Council organizes and promotes exercise and sports activities while also collaborating with and supporting citizen initiatives.

Sports facilities

Rubí has a series of municipal sports facilities, some of which are also available for rent. In addition, there are facilities belonging to other entities that citizens can use.

Municipal football pitches

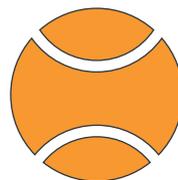
- Artificial turf football pitch (Can Rosés sports area).
- Can Fatjó football pitch.
- 25 de Setembre football pitch.
- Football pitch at the athletics track.
- CEM 25 Setembre - Duet Sports.

Can Mir sports area

- Seven-a-side football pitch.
- Multipurpose sports court.

Can Rosés sports area

- Can Rosés Pavilion.
- Athletics track.
- Can Rosés swimming pool.
- Outdoor multipurpose sports court.



La Llana sports pavilion

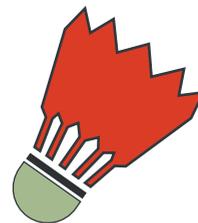
Pau Sànchez climbing wall at La Llana

Frontenis courts

- Ca n'Oriol frontenis court.
- Can Tapis frontenis court.

Pétanque playing areas

- Cova Solera pétanque stadium.
- Can Rosés pétanque area.
- Zona Nord pétanque area.



Controlled-use multipurpose municipal sports court

- Francesc Calvo multipurpose sports court.



Radio control circuit

Open-use municipal courts (*)

- Can Solà sports court.
- El Pinar Civic Centre sports court.
- Can Vallhonrat sports court.
- Castellnou Sector C sports court.
- Castellnou Sector D sports court.
- Can Fatjó Civic Centre sports court.
- Les Torres sports court.
- Parc per la Pau i la Natura sports court.
- Plaça de La Sardana sports court.

* Outdoor, open-use multipurpose sports courts measuring 40 x 20 m with a concrete surface. Suitable for basketball, handball and futsal.

Fees: these are open spaces that can be used free of charge.

Hours: 8:00 AM to 10:00 PM.

Non-municipal facilities

- Escola Montserrat Pavilion.
- Regina Carmeli Pavilion.
- Sportenis Rubí.
- Club Esportiu Maristes Rubí.

School sports

Competitions and training sessions for different individual and team sports. For students in Rubí aged 6 to 19.

For more information, contact the school's physical education department, the school's parents' association, or the Esport per a Tothom office.

Sports entities

Check www.rubi.cat.

For more information:

Oficina d'Esport per a Tothom (Sports for All Office)

Carrer de Joaquim Blume, s/n
Tel. 93 588 72 73

Sports Service of Rubí City Council

Carrer del General Prim, 33-35, 2nd floor
Tel. 93 588 70 77
www.rubi.cat



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Extracurricular educational associations

Organizations

Agrupació Escolta Albada

Ages 8 to 18.

Offers: cau (a space for children and young people to gather and take part in different activities) on Saturdays, with camps during the Christmas, Easter and summer holidays.

Carrer de Magallanes, 65

aealbada.rubi@gmail.com

www.aealbada.org

Saturdays, 4:00 AM to 8:00 PM.

Agrupació Escolta Guspira

Ages 6 to 17.

Offers: cau (a space for children and young people to gather and take part in different activities) on Saturdays, with a 4-day camp in spring, and a group summer camp usually lasting 10-12 days.

Plaça de Pompeu Fabra (same location as the Centre Excursionista de Rubí)

aeguspirarubi@gmail.com

Saturdays, 4:30 to 6:30 PM.

Centre d'Esplai l'Eixam

Ages 6 to 17.

Offers: cau (a space for children and young people to gather and take part in different activities) on Saturdays, weekend outings, single-day excursions, summer camp and summer excursions.

Carrer del Molí, 21

ceeixam@gmail.com

esplaieixam.blogspot.com

Saturdays, 4:00 to 6:30 PM.

Esplai Mube

Offers: cau (a space for children and young people to gather and take part in different activities) on Saturdays, occasional excursions, camps and casals (recreational activity centres) in spring, summer and winter.

CRAC building

Carrer de Sant Joan, 1

esplaimube@gmail.com

<http://esplaimube.wixsite.com/mube>

Saturdays, 4:30 to 7:00 PM.

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Culture

Cultural service

The cultural service works to keep our festivities and traditions alive and to promote accessible cultural policies. It also enhances cultural offerings and raises citizen awareness about respect for participation in cultural activities.

Cultural facilities

Mestre Martí Tauler Library

Carrer d'Aribau, 5
Tel. 93 699 84 53
b.rubi.mmt@diba.es

La Sala municipal theatre

Carrer de Cervantes, 126
Tel. 93 588 73 72
lasala@ajrubi.cat

Museu Municipal Castell (MMUC)

Carrer del Castell, 35
Tel. 93 588 75 74
museu@ajrubi.cat

Aula Cultural exhibition space

Avinguda de Barcelona, 84
museu@ajrubi.cat

Antiga Estació exhibition space

Carrer de l'Historiador Serra, s/n
Tel. 93 587 27 60
museu@ajrubi.cat

Jaume Pla exhibition space

(Mestre Martí Tauler Library)
Carrer d'Aribau, 5
Tel. 93 699 84 53
b.rubi.mmt@diba.es

El Celler

Carrer del Pintor Coello, s/n
Tel. 93 588 70 00
celler@ajrubi.cat

L'Espai 14/13

La Cruïlla building, El Pinar Civic Centre
Urbanització el Pinar, s/n
cultura@ajrubi.cat

L'Ateneu

Carrer de Xile, 1-3
Tel. 93 588 74 73
ateneu@ajrubi.cat
http://ateneurubi.rubidigital.cat/es_index/

Check opening hours at www.rubi.cat.

Calendar of festivities

For more than a millennium, the city of Rubí has maintained and recovered its traditional festivities.

- Els Tres Tombs.
- Carnaval.
- Sant Jordi.
- Els Xatos.
- Sant Joan.
- Festa del Carrer de Sant Jaume.
- Festa Major de Sant Pere.
- Sant Roc.
- Sant Galderic Fair.
- Christmas and the Procession of the Three Kings.

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Mobility

Public transport

In the 21st century, sustainable transportation is a fundamental part of urban politics. As a result, solving Rubí's existing mobility problems and working towards a more humane, sustainable model is essential.



Urban buses

Check schedules and maps at www.rubibus.com.

Interurban buses

There are currently six interurban bus lines that connect Rubí with other towns in the metropolitan area:

- B7: Rubí - Sant Cugat del Vallès - Cerdanyola del Vallès.
- B8: Sant Quirze del Vallès - Terrassa - Sant Cugat del Vallès.
- C6: Rubí - Castellbisbal.
- N-61: Barcelona - Rubí - Les Fonts (night bus).
- N-64: Barcelona - Sabadell - Terrassa (night bus).
- L59: Rubí - El Papiol - Molins de Rei - Sant Joan Despí.

Check schedules and fares at

<https://www.moventis.es/es/lineas-horarios>.



Ferrocarrils de la Generalitat de Catalunya (FGC)

Plaça del Doctor Pearson.

This station serves trains on the S1 (Barcelona – Plaça de Catalunya - Terrassa) and S7 (Barcelona – Plaça de Catalunya - Rubí) lines.

Check schedules and maps at www.fgc.cat.



RENFE

Torrent dels Alous, s/n (next to the Rubí - Sant Cugat Fire Station).

This station serves trains on RENFE's R8 line, with stops at Martorell, Castellbisbal, Sant Cugat del Vallès, Cerdanyola-Universitat, Mollet del Vallès, Sant Fost de Campsentelles, Montmeló and Granollers Centre.

Check schedules and maps at

www.renfe.com/CA/viajeros/cercanias/barcelona.



Taxis

Rubí's taxi service includes 25 licensed cabs, one of which is accessible for people with reduced mobility.

Stops:

- FGC Station
- Municipal Market
- Mútua de Terrassa

Information and service:

- Radiotaxi: 93 586 08 88
- Accessible taxi for people with reduced mobility: 93 586 08 88
- Taxi Rubí: 93 588 82 53



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Disability

Office for Attention to Functional Diversity (OADF)

The OADF is a municipal space specialized in disability.

It assists individuals with disability as well as their families, providing information, guidance and assistance in processing resources, benefits and services.

What does it offer?

- Information, guidance and advice for citizens on resources, benefits and services.
- Support with administrative processes related to disability.
- Support and coordination of professionals and entities.
- Support and participation in development actions in the field of disability within the municipality, in coordination with other municipal services.
- The OADF also provides a guide to resources and services that can be consulted online or at the office.

Where should you go?

Office for Attention to Functional Diversity (OADF)

Rambla de Joan Miró, s/n
Tel. 637 831 056
Tel.: 93 588 70 00 (ext. 6910)
oadf@ajrubi.cat

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General information

Emergencies

Tel. 112

Rubí - Sant Cugat Fire Station

Carrer de Frederic Mompou

Tel. 93 699 85 80

Police

Mossos d'Esquadra

Carrer de Maria Aurèlia Capmany, 27

Tel. 93 581 79 00

Municipal Police

Carretera de Terrassa, 118

Tel. 935 88 70 92

National Police

Carrer de Terrassa, 16

Tel. 93 588 76 94

Support organizations

Red Cross Rubí

Carrer Primer de Maig, 43

Tel. 93 6979204 (ext. 31291)

www.creuroja.es

Caritas

Plaça del Doctor Guardiet, 9

Tel. 93 697 80 18

info@caritasdiocesanaterassa.cat

www.caritasdtr.org

Associació de Solidaritat i Ajuda Veïnal (Association for Solidarity and Neighbour Support, ASAV)

Carrer de Lumière, 18 (Local 2)

Tel. 93 170 84 21

asavrubi@gmail.com

www.asavrubi.org

OTHER USEFUL CONTACTS

Post Office

Carrer de Terrassa, 47

Tel. 93 699 14 02

Civil Registry of Rubí

Carrer de Pere Esmendia, 15

Tel. 93 586 08 94

Citizen services (Government of Catalonia)

Tel. 012





Pl. Pere Aguilera, 1 · 08191 Rubí
Tel. 93 588 70 00 · www.rubi.cat



Ajuntament
de Rubí



Generalitat de Catalunya
**Departament d'Igualtat
i Feminismes**